

Coverage Management

Pointcare

Pointcare is the leading coverage management platform, **managing coverage for over 2.3 million patients across 100+ community health centers**. Pointcare is dedicated to ensuring seamless access to healthcare for millions of Medicaid, Medicare, and Marketplace plan members and the health centers that serve them. Founded with a mission to eliminate coverage gaps, Pointcare provides real-time visibility into coverage status, automates renewals, and simplifies the complexities of Medicaid and other healthcare programs.

We elevate quality of life by ensuring people have the healthcare coverage they need.

100+

CHC Partners in
30 States

2.3M+

Patients Under
Coverage Management

84%

Average Retention
Rate Improvement



Pointcare Provides



Coverage Detection and Redetermination

Support identifying redetermination dates. Monitor Medicaid & historically uninsured patients, and detects which patients are uncovered.



Patient Outreach

Automated texts and calls to members up for redetermination and patients without coverage to assist with enrollment.



Online Enrollment

Patients re-enroll through Pointcare's efforts using their preferred method: directly through Medicaid, by visiting the clinic, or through the Pointcare patient app experience.



Patients Covered

No patient is missed again. Experience a higher frequency of insured patient visits, leading to increased revenue. Additionally, you'll have access to a dashboard providing full visibility into outreach efforts and conversions.